Ombudsman report to Parliament

The Portuguese Ombudsman's Office submitted its annual report for 2024 to the Parliament presenting cross-cutting problems and informing about the Ombudsman's activity as a National Human Rights Institution.

Some main topics covered include justice and internal security, detention, data protection, social security, as well as integration and the rights of foreign citizens in Portugal, at a time when the Agency for Integration, Migration and Asylum (AIMA) has completed one year of service (October 2024).

In 2024, the Ombudsman received 3,389 complaints related to the actions of AIMA, highlighting delays in deciding on applications for residence permits; IT platform problems, contact difficulties and problems in scheduling face-to-face appointment.

Source(s)

- Ombudsperson | Provedor de Justiça (17 July, 2025), Relatório à Assembleia da República 2024 [Annual report 2024 for the Parliament], https://www.provedor-jus.pt/documentos/RELATO%CC%81RIO%20ATIVIDADE_2024.pdf

Date of development
17.07.2025
Country
Portugal
Thematic area(s)
General asylum and migration development, Detention, Content of protection, Integration
Development type
Practice

© European Union Agency for Asylum, 2026. Reproduction is authorised, provided the source is acknowledged.