

Hrabri Telefon expands psychosocial support chat for migrant children and parents, adding 6 languages zzzzzz

The CSO Hrabri Telefon (Brave Phone), in cooperation with UNICEF and the Swiss Secretariat for Migration (SEM), operates a free psychosocial support service via chat and email for migrant children and parents. Since March 2025 the service has also been available in English, French, Turkish, Ukrainian, Pashto and Arabic.

Counselling is provided every working day from 9 a.m. to 8 p.m. through the following helplines:

Line for children: 116 111

Line for parents: 0800 0800

Source(s)

- Brave Phone | Hrabri telefon (18 March, 2025), Hrabri telefon pokrenuo višejezični chat za podršku djeci i obiteljima u migracijama [Brave Phone launches multilingual chat to support children and families in migration], <https://udruga.hrabritelefon.hr/novosti/hrabri-telefon-pokrenuo-visejezicni-chat-za-podrsku-djeci-obiteljima-u-migracijama/>

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Country

Croatia

Thematic area(s)

Applicants with special needs, Unaccompanied minors, Information provision

Development type

Practice