The agency aims to work towards a reliable and flexible reception system that reinforces applicants' autonomy and cares for vulnerabilities, a highly-performing internal organisation built on the well-being and development of staff, an efficient collaboration with stakeholders and factual communication.

The management plan establishes 12 strategic objectives for realising these goals:

1. Tailored and quality basic capacity with flexible buffer capacity;
2. Different reception paths for different residents profiles, and by reception phases;
3. Daily support adapted to the needs of applicants;
4. Offering an orientation for the future that strengthens applicants' autonomy;
5. A resilient organisation that sets priorities and dares to adjust them;
6. A results-oriented organisation that learns and improves;
7. A dynamic and attractive organisation for its employees;
8. Support services providing the necessary resources in a transparent and targeted way;
9. Aligned with the main partners;
10. Supporter of the chain collaboration in Belgium and Europe;
11. Continuous dialogue with public authorities and stakeholders in key areas;
12. Actively contributing to image and knowledge development.

Source(s)

- Federal agency for the reception of asylum seekers | L'Agence fédérale pour l'accueil des demandeurs d'asile | Federaal agentschap voor de opvang van asielzoekers (12 February, 2026), Plan de management 2025-2030 [Management plan 2025-2030], https://www.fedasil.be/fr/actualites/accueil-des-demandeurs-dasile/plan-de-management-2025-2030
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Reception, Accommodation, Material reception conditions, Rights, obligations and limitations, Sanctions, Applicants with special needs

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