Hrabri Telefon expands psychosocial support chat for migrant children and parents, adding 6 languages

The CSO Hrabri Telefon (Brave Phone), in cooperation with UNICEF and the Swiss Secretariat for Migration (SEM), operates a free psychosocial support service via chat and email for migrant children and parents. Since March 2025 the service has also been available in English, French, Turkish, Ukrainian, Pashto and Arabic.

Counselling is provided every working day from 9 a.m. to 8 p.m. through the following helplines:

Line for children: 116 111
Line for parents: 0800 0800

Source(s)

- Brave Phone | Hrabri telefon (18 March, 2025), Hrabri telefon pokrenuo višejezični chat za podršku djeci i obiteljima u migracijama [Brave Phone launches multilingual chat to support children and families in migration], https://udruga.hrabritelefon.hr/novosti/hrabri-telefon-pokrenuo-visejezicni-chat-za-podrsku-djeci-obiteljima-u-migracijama/

Date of development
18.03.2025
Country
Croatia
Thematic area(s)
Applicants with special needs, Unaccompanied minors, Information provision
Development type
Practice

© European Union Agency for Asylum, 2026. Reproduction is authorised, provided the source is acknowledged.